

vivo“Merry Merry Ong” Campaign Terms & Conditions

- 1.1 vivo Merry Merry Ong campaign is organized by vivo. This campaign’s lucky draw offers customers who purchase an eligible vivo Smartphone Product will stand a chance to win prizes from 16th December 2023 – 18th February 2024.
- 1.2 vivo shall reserve the right to shorten or extend the Campaign Period at its sole discretion without prior notice.
- 1.3 All customers are eligible to receive the respective complimentary gift of selected phone model purchase at vivo Concept Store, Chain-store Partners (Tri-E, ThunderMatch, Urban Republic, MPS Telecommunication Sdn Bhd, SNS Network Sdn Bhd, Lulu Hypermarket, Pc Images, Epic Centre, All IT, Aeon, Chan Furniture, Courts, Onking, Lionmas, Darson) and vivo Authorised Dealer Store, vivo E-store, Tik-tok, Lazada and Shopee vivo official store .
- 1.4 In order to participate in the Lucky Draw, customers are required to follow the steps below to join upon purchase of vivo smartphone (price RM799 and above)

Steps to join Lucky Draw:

Step 1: Purchase any single vivo smartphones (price RM799 and above) at any vivo store.

Step 2: Scan QR code, fill in their details including the smartphone’s IMEI 1 number for registration

Step 3: Draw & stand a chance to win amazing prizes.

Prizes	Prizes Details	Cost	Amount
Grand Prize	LV Neverfull MM	10000	1
First Prize	vivo X100	3699	1
Second Prize	JOYOUNG MULTIFUNCTIONAL POWER BLENDER	1599	15
Third Prize	JOYOUNG Air Fryer	299	15
Forth Prize	JOYOUNG Electric Baking Pan	179	24
Fifth Prize	RM10 Cash Prizes	10	3800
Total			3856

- 1.5 Each purchase of vivo smartphone is entitled to ONE (1) lucky draw entry
- 1.6 vivo reserves the right to change the Lucky Draw Prizes with prizes of similar value without prior notification at its sole and absolute discretion. Decisions by vivo will be final and no appeals will be entertained.

2. Exclusion of Liability

2.1 The Organizer will not be responsible or liable for:

- 2.1.1 Any problem, damage or loss of whatsoever nature suffered by any party due to any delay and/or failure in the recruitment/contest process due to browser errors as a result of any network, communication or system error, interruption and/or failure experienced by participating website service providers and/or resulting from participation in the recruitment/contest howsoever arising. In the event of such error, interruption, and/or failure, the organizer shall not be responsible or liable for any failure by any participants to participate in the recruitment/contest at any time.

2.1.2 Any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, destruction, alteration of or unauthorized access to entries, or entries lost or delayed whether or not arising during operation or transmission as a result of server malfunctions, virus, bugs, human or technical error or other causes outside its control; and

2.1.3 Any other errors, acts, or omissions whatsoever by the participating browser service providers.

2.2 The Organizer has the right to extract the demographics of the participant.

2.3 vivo reserves the right at any time to replace any participant and/or winner subsequently found to be disqualified for any reason.

2.4 Disqualification

Without prejudice to any right which the Organizer may have in law, the Organizer reserves the right at its sole discretion to disqualify any participant(s) that it determines to be tampering with the entry process or the operation of the recruitment/contest, or to be acting in breach or potential breach of these Online Recruitment Terms and Conditions.

3. Announcement

The Organizer in its own situation lacks capacity its modify right and modify and/or terms provided as it sees fit.

3.1 Variation to the Terms and Conditions

The Organizer reserves the right to change, amend, delete or add to these Terms and Conditions without prior notice at any time and the voters agree that he/she shall be bound to such changes.

4. The Organizer's Decision

4.1 All decisions made by the Organizer pertaining to all sides of the Recruitment/Contest including, without limitation, the process and manner the scores are counted and scores shall be final and no appeal, query, or correspondence shall be entertained.

4.2 vivo reserves the right to make any alteration or changes without prior notification.

4.3 Usage of participants' Details and Pictures

The Organizer reserves the rights to use participants' personal details, contents, pictures, photos, or images for publicity and promotional purposes online and offline without any prior notification